

OFFICAL USE ONLY: DATE APPLICATION WILL EXPIRE:

Willamette Family Medical Center - Sliding Fee Discount Program

Willamette Family Medical Center (WFMC) is dedicated to providing quality healthcare services, education, and guidance in promoting health and wellness to all patients regardless of language or financial barriers; WFMC will not turn anyone away due to inability to pay. A patient who is uninsured or underinsured, may qualify for a sliding fee for their primary care and behavioral health services. Patients will be expected to pay the discounted rate that they qualify for. If they cannot pay at the time of service, they will need to make arrangement for payments.

Eligibility Criteria

The Sliding Fee Discount Program is based on the patient's income eligibility and family size. Patients may qualify for up to a 100% discount. WFMC will not discriminate on the basis of age, gender, race, sexual orientation, creed, religion, disability, or national origin. The US Federal Poverty Guidelines are used in creating WFMC Sliding Fee Schedule. The schedule is updated on an annual basis to match the current US guidelines.

Note: This discount applies to primary care and behavioral health services provided at WFMC; the clinic may be able to help arrange a reduced fee for laboratory tests. You must make separate arrangements to pay for non-primary care or behavioral health services, including but not limited to: procedures, x-rays, ultrasounds, specialists, or hospitalizations. Further, WFMC encourages patients to access the clinic's social service programs to get help with applying for community financial assistance programs that may further discount their healthcare costs.

Criteria considered in determining eligibility for a sliding fee include, but are not limited to:

- The household's gross income, based on total family members.
- The patient's employment status and capacity for future earnings.
- Other living expenses & financial obligations.
- The family's monthly out of pocket expenses for medical supplies and services.

Supporting documentation may include the following:

- One month income verification (prior month of date applying) in the form of pay stubs, bank deposits, etc.
- Social Security determination letters
- The prior year's tax returns
- A "Statement of Sustainability" that indicates how persons with no income are meeting their day to day basic living needs.

There is a minimum fee of \$35.00 for each visit. Any qualifying discounts are applied to the remaining balance of the visit fees. This balance is the patient's responsibility and will be billed to the patient.

To apply the patient must complete WFMC's Sliding Fee Application and <u>return it within 30 business days of the stamped date</u>. Until this process is completed, the patient will be responsible for the full charges. The sliding fee is valid for <u>six months</u> from the date of the application. To continue receiving a sliding fee you must re-apply and furnish proof of income.

For any questions regarding this policy or any other policies of WFMC, please contact the WFMC Administration Department at (503) 585-6388.

Revised: September 2017